



# 2017 Supervisor Excellence Webinar Series and Leadership Certificate Program

*A series of topics designed to provide supervisors and managers with enhanced skills to improve workplace morale, employee motivation, and staff productivity. Managers/supervisors who attend 5 of the 6 webinars will receive the Deer Oaks 2017 Leadership Certificate.*

## **Thinking for Success**

Success in leadership begins and ends with how we think. This important session focuses on helping managers and supervisors to develop the belief systems and thought patterns that create attitudes and behaviors leading to success. The course includes practical exercises that participants can utilize long-term to reinforce positive mental habits.

### *When:*

Friday, February 17th, 1:00-2:00 PM CT

Monday, February 20th, 1:00-2:00 PM CT

*Register: <https://attendee.gotowebinar.com/register/7235339944550953476>*

*Register: <https://attendee.gotowebinar.com/register/9016792873129479684>*

## **How to Motivate Your Employees**

Motivated employees are engaged and productive. This important session discusses research on employee motivation, identifies the three primary needs that employees seek to meet at work, and discusses management approaches to help create and maintain a motivated team.

### *When:*

Friday, April 21st, 1:00-2:00 PM CT

Monday, April 24th, 1:00-2:00 PM CT

*Register: <https://attendee.gotowebinar.com/register/6165037942678526724>*

*Register: <https://attendee.gotowebinar.com/register/4177758636403661060>*

## **Five Steps to Building Trust with Your Team**

This session covers the most important management practices that build trust with individual employees and teams, including “walking the talk”, acknowledging mistakes, and providing hope for the future.

### *When:*

Friday, June 16th, 1:00-2:00 PM CT

Monday, June 19th, 1:00-2:00 PM CT

*Register: <https://attendee.gotowebinar.com/register/941955289486818308>*

*Register: <https://attendee.gotowebinar.com/register/3758445583500168964>*

## **Advanced Coaching Skills For Leaders**

This important presentation helps leaders to adopt a more consistent “coaching approach”, discusses how to identify coaching opportunities, and reviews the elements of communication necessary for effective coaching interactions.

### *When:*

Friday, August 18th, 1:00-2:00 PM CT

Monday, August 21st, 1:00-2:00 PM CT

*Register: <https://attendee.gotowebinar.com/register/4573580623379851012>*

*Register: <https://attendee.gotowebinar.com/register/7381134086882635524>*

## **Maximizing the Productivity of Your Team**

This important presentation covers the most motivating management approaches, the keys to creating an engaging environment for employees, and strategies for maximizing the effectiveness of day-to-day supervisor-employee interactions to improve staff retention.

### *When:*

Friday, October 20th, 1:00-2:00 PM CT

Monday, October 23rd, 1:00-2:00 PM CT

*Register: <https://attendee.gotowebinar.com/register/1240113156125835524>*

*Register: <https://attendee.gotowebinar.com/register/7840750838013984772>*

## **Emotional Intelligence for Supervisors**

Our emotions can bring us joy and happiness, but also pain and frustration if we don't manage them well. This important presentation discusses the steps necessary for supervisors to build and maintain a balanced emotional life at work to improve relationships with employees, and achieve greater levels of success as a leader.

### *When:*

Friday, December 15th, 1:00-2:00 PM CT

Monday, December 18th, 1:00-2:00 PM CT

*Register: <https://attendee.gotowebinar.com/register/8103962926587316996>*

*Register: <https://attendee.gotowebinar.com/register/8800857585527575300>*